

FRANCES L. SIMEK MEMORIAL LIBRARY
Job Description

Job Title: Youth Services Specialist
Department: General Library
Reports To: Library Director
Prepared Date: 11/14/2003, revised 12/20/2004, Revised 2022
Approved By: Medford Public Library Board of Trustees
Approved Date: 11/24/2003, 2/21/05

Summary: Creates and implements youth programs at the library. Maintains the children's part of the library. Assists patrons in the use of library services.

Essential Duties and Responsibilities.

Youth Services Responsibilities

1. Creates, schedules and implements children's programs at the library, including: developing flyers, coordinating advertising, scheduling performers, ordering supplies and prizes, and requesting community donations.
2. Assists patrons in locating materials, specializing in children's collections.
3. Schedules and conducts tours of the library for groups and organizations.
4. Designs and prepares exhibits of library materials.

Reference and InterLibrary Loan Duties

1. Places interlibrary loan requests on statewide ILL subsystem.
2. Searches statewide and other databases to locate materials for interlibrary loan and reference requests.
3. Fills incoming ILL requests for materials.
4. Updates status of both incoming and outgoing ILL requests and maintains records.
5. Processes and maintains reserved materials and interlibrary loans.
6. Answers reference questions or refers questions to appropriate resources.

Collection Development Responsibilities

1. In collaboration with director, selects, maintains and weeds collections in areas of responsibility: children's materials, adult and children's videos and music CDs.
2. Checks orders for new children's materials against existing collection; prepares and expedites ordering.
3. Assists with processing as necessary; prepares new materials for circulation, including stamping, security stripping and coding.

General Circulation Desk Duties

1. Works at the circulation desk to check in and out library materials for patrons, receives and records fines and fees.
2. Issues and updates patrons' library cards.
3. Answers library telephone and answers questions regarding book renewal, conference room scheduling and general information.
4. Assists patrons in locating materials and information.
5. Assists patrons in use of other library equipment, i.e., computers (internet, online catalog), microfilm reader, printer and photocopier.
6. Inspects returned materials for damage; sorts returned materials according to classification code and need for minor repair.
7. Returns materials to shelves, files or other designated storage area as needed.

Supervisory Responsibilities

1. Serves as staff in charge as needed.

Knowledge and Abilities

1. Ability to direct and supervise the work of others.
2. Ability to effectively present information and respond to questions from patrons.
3. Ability to gather statistics.
4. Ability to operate library business machines properly, which may require knowledge of databases and search methods.
5. Ability to understand library policies and procedures and apply them to library operations.
6. Ability to use computer software and manage computer technology.
7. Ability to work independently, organize and prioritize work, respond to varied and changing work demands, and make decisions as required.
8. Considerable knowledge of library operations, services and materials.

9. Demonstration of good character as determined through a background investigation.
10. Good interpersonal skills and ability to maintain and foster cooperative and courteous working relationship with the public, peers and supervisors.
11. Willingness to maintain skills in above-mentioned areas through active participation in appropriate continuing education activities.
12. Working knowledge of English grammar and spelling.

Physical Demands of the Position

1. Ability to work in confined spaces.
2. Bending, twisting and reaching.
3. Far vision at 20 feet or farther; near vision at 20 inches or less.
4. Fingering: keyboarding, writing, filing, sorting, shelving and processing.
5. Handling: processing, picking up and shelving books.
6. Lifting and Carrying: 50 pounds or less.
7. Mobility: travel to meetings outside library.
8. Pushing and Pulling: objects weighing 60-80 pounds on wheels.
9. Sitting, standing, walking, climbing and stooping.
10. Talking and hearing; use of the telephone.

Mental Requirements

1. Ability to apply technical knowledge.
2. Ability to Comprehend and Follow Instructions: effectively follow instructions from supervisor, verbally and in written form.
3. Ability to deal with abstract and concrete variables.
4. Ability to interpret technical regulations and instructions.
5. Analytical Skills: identify problems and opportunities; review possible alternative courses of action before selecting one; utilize information resources available when making decisions.
6. Communication Skills: effectively communicate ideas and information both in written and verbal form.
7. Creative Decision-making: effectively evaluate or make independent decisions based upon experience, knowledge or training, without supervision.
8. Mathematical Ability: calculate basic arithmetic problems (addition, subtraction, multiplication and division) without the aid of a calculator.
9. Planning and Organization Skills: establish systematic methods of accomplishing goals.
10. Problem-solving Skills: develop feasible, realistic solutions to problems; recommend actions designed to prevent problems from occurring; refer problems to supervisor when necessary.
11. Time Management: set priorities in order to meet assignment deadlines.

Environmental/Working Conditions

1. Flexible work hours; frequent evening and weekend hours.
2. Inside work environment.

Equipment Used

Audiovisual equipment, book truck, calculator, CD-ROM work station, computer work station, copy machine, fax machine, telephone/TDD, typewriter.

Education and Experience

1. High school diploma or equivalent.
2. 5 Years Previous Library Experience Preferred